

Government College Of Arts & Science, Chh.Sambhajinagar

IQAC

Students Satisfaction Survey 2023-24

A Students Satisfaction Survey for the academic year 2023-2024 was conducted online by the IQAC during December 2023. The survey was conducted through Google forms. The students of undergraduate and post graduate classes gave their responses according to their satisfaction level. A total of 78 students gave their responses to 17 questions pertaining to various facilities offered in the college. The grading of the responses was from:

Not satisfied,

Moderately satisfied,

Satisfied

Highly satisfied.

The question wise responses were as follows:

1. In response to the question regarding the courses offered and its suitability to professional needs, 51% were satisfied, 34% were highly satisfied while 15% were moderately satisfied. The majority of the students are satisfied with the courses offered in the college. Out of the total responses:

2. Question: "Are you satisfied with the quality of teachers in this college?": 38% students were very Satisfied, 50% were satisfied, 11% were moderately satisfied and 1% were neutral. Out of the total responses the majority of the students are satisfied with the quality of teachers in the college.

3) Majority of the students are satisfied (70%) 10% were highly satisfied, 9% were neutral 7% were moderately satisfied while 4% were not satisfied at all with the teaching learning and evaluation methods.

4) 40% of students were satisfied with the flexibility of subjects offered in college, 27% were highly satisfied, 21% were neutral 10% were moderately satisfied while 2% were not satisfied at all.

5) In response to the question regarding teaching aids and infrastructure available in the college 40% were of the opinion that it was helpful, 17% believed that it was very helpful, 17% found it moderately helpful while 18% did not find it helpful, while 2% did not respond.

6) 50% of the students were satisfied with the teacher mentor in the mentor-mentee scheme, 17% were highly satisfied, 22% were moderately satisfied and 11% were not satisfied.

7) In the question regarding the cooperation of office staff in official procedure, 48% were highly satisfied, 18% were satisfied, and 17% were moderately satisfied while 10% were not satisfied at all. 17% were neutral.

8) 45% were satisfied with the cleanliness of the college while 20% were highly satisfied and 22% were moderately satisfied. And 13% were highly dissatisfied

9) 28% of the students were highly satisfied with NCC, NSS and Career Guidance Centre, 42% were satisfied and 12% were moderately satisfied and while 18% did not respond

10) For the question about safety in college, 50% were satisfied. 32% were very much satisfied, 10% were moderately satisfied and 8% were not satisfied.

11) 44% students were satisfied with the library services, 26% were highly satisfied, 10% were moderately satisfied, 15% were dissatisfied and 5% were neutral.

12) With regards to question relating to the level of support received from the teachers in studies and emotional support, 51% students were highly satisfied, 13% were moderately satisfied and 16% were satisfied and 20% remained neutral.

13) 57% were satisfied with the selection of course, 20% were highly satisfied, 10% were moderately satisfied and 13% responded as not applicable.

14) Canteen facility drew mixed response like 48% were satisfied, 12% were highly satisfied, 8% were moderately satisfied while 32% were not satisfied at all.

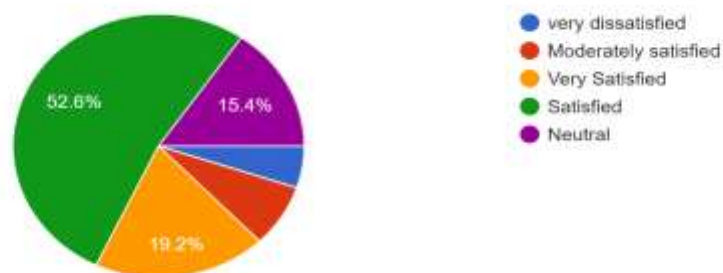
15) In response to the overall satisfaction regarding various supportive cells like, NCC, NSS, Career Guidance and Counselling the college, 45% were extremely satisfied, 43% were satisfied, 10% were moderately satisfied and 2% were not satisfied at all.

16) For the question dealing with overall satisfaction from the college, the response of the students was mixed majority of them that is 62% were satisfied, 19% were highly satisfied, 8% were moderately satisfied while 11% were not satisfied at all.

Graphical Analysis :

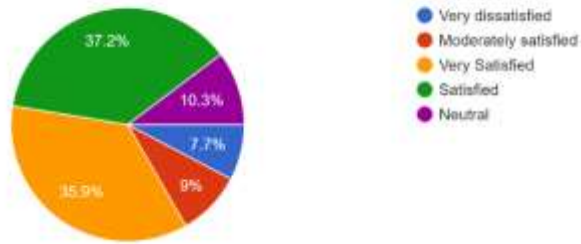
1. Are you satisfied with the courses offered in this college?

78 responses



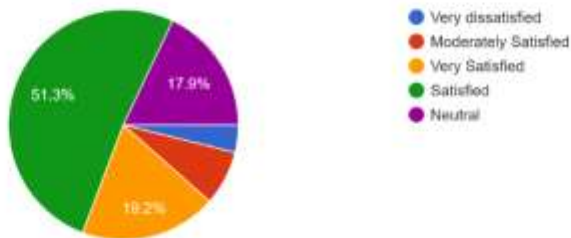
2. Are you satisfied with the quality of teachers, their preparation, their knowledge of subject and teaching methods?

78 responses



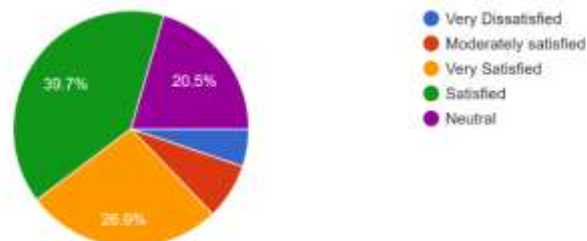
3. Are you satisfied with overall teaching learning and evaluation methods adopted by faculty members? Express your opinion briefly in the last question

78 responses



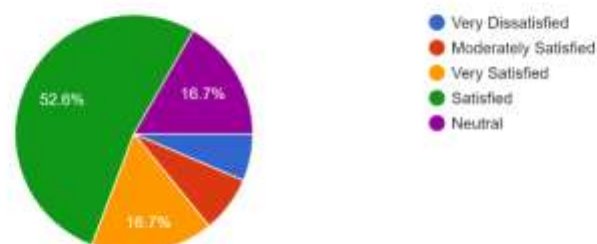
4. How satisfied you are with flexibility offered in the selection of optional subjects?

78 responses



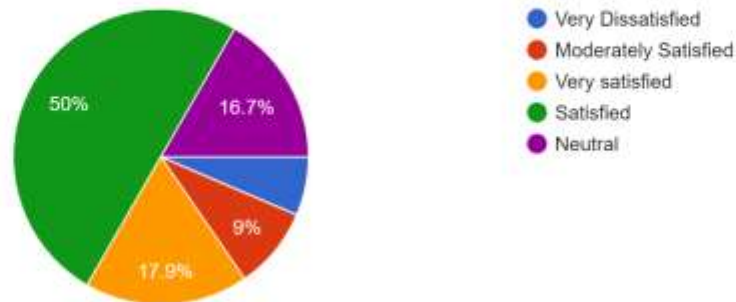
5. Do you think that teaching aids and infrastructure provided to you are sufficient and helpful?

78 responses



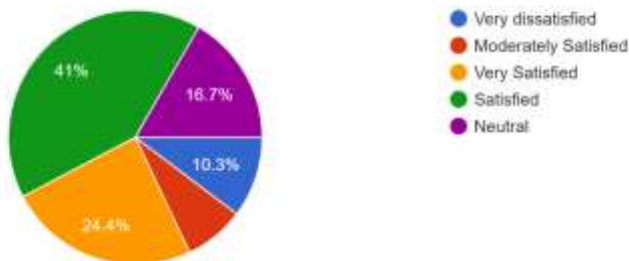
6. Are you satisfied with your Mentor teacher appointed under Mentor-Mentee Scheme?

78 responses



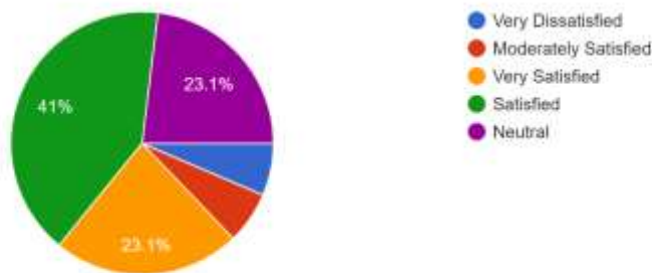
7. Are you satisfied with college office staff in official procedure?

78 responses



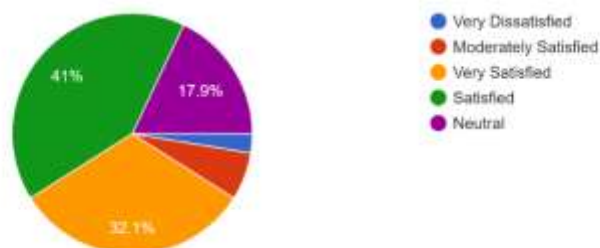
8. Are you satisfied with Maintenance and Cleanliness of campus?

78 responses



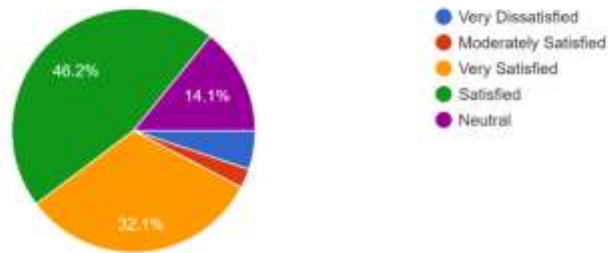
9. Are you satisfied with the extracurricular activities and schemes like NSS, NCC, Career guidance center, with respect to your overall progress?

78 responses



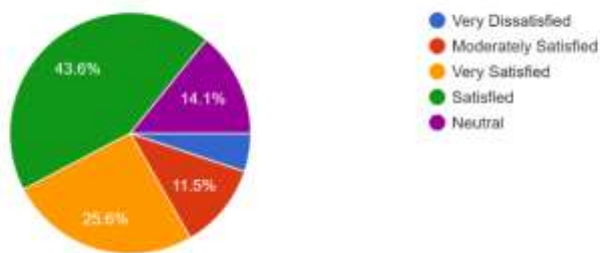
10. Are you satisfied with the campus safety in the college?

78 responses



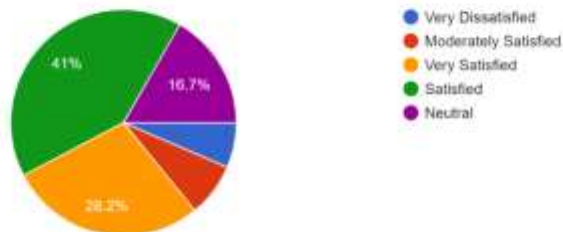
11. Are you satisfied with library services and books availability ?

78 responses



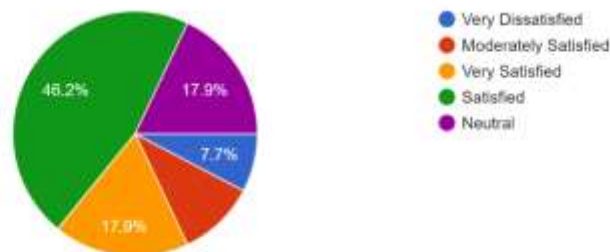
12. Are you satisfied with the level of support by teachers in your studies and in other activities?

78 responses



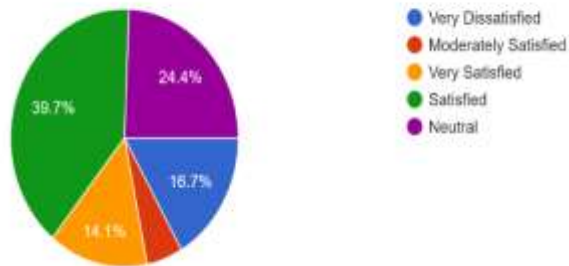
13. Do you feel that the courses selected are supportive to enhance your self-efficacy when you complete your course?

78 responses



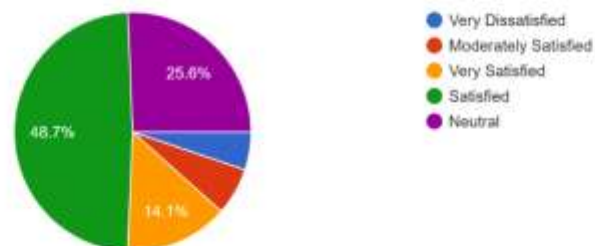
14. Are you satisfied with the Canteen/ cafeteria facility available in the college?

78 responses



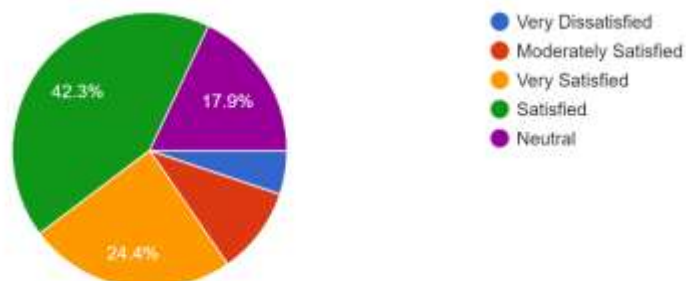
15. Are you satisfied with the help provided to you by the students supportive cell i.e. Grievance Redressal, ICC, NCC, Student council, Competitive Exam Guidance Centre etc?

78 responses



16. Overall, how satisfied are you with this college? *

78 responses



Remarks/ Suggestions by the students:

Most of the students are satisfied by the facilities and opportunities provided by the college, but certain suggestions need attention:

- 1) Board Exam results should be displayed on official website
- 2) The dates for the commencement of Exams and for filling the forms should be clearly conveyed.
- 3) Canteen should offer better facilities and more variety Cleanliness and hygiene should be given priority in the Canteen.
- 4) Teachers should not discourage students to participate in extra-curricular activities and should not force them to take irrelevant projects.
- 5) Quality of Identity card and Library card should be improved
- 6) latest English medium books should be added to the library.
- 7) More chemicals should be provided for practical.
- 8) Office staff should be more cooperative in filling the forms, providing hall tickets and communicating with the University.

Ratanlaxmi

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